

Access

Hotel Santa Justa is composed by two buildings. The entrance for the building 1 is in Rua dos Correiros Nº204 and for the 2nd building is in Rua dos Correiros number 205. Open 24 hours. Both entrances adapted for guests with movement restrictions.

Accommodations

The hotel has 82 rooms, totally equipped with air conditioner and indoor heating, complete minibar, Internet connection, cable TV, direct telephone, full WC, magnifying mirror, blow dryer, pillow menu, safe and also an ample set of amenities. The hotel also has free Internet connection in all rooms and common areas.

Adapters

The hotel has two adapters in your room, if you require additional adapters, dial 9 and contact the reception.

Air Conditioner

Each room is provided with individual air conditioner throughout the year. In order to contribute for energy saving, please use the air conditioner while maintaining the doors and windows closed. The device turns on and off automatically, whenever the key is in the stand behind door and should be used only when necessary.

In case of doubt, please contact the reception by dialing 9.

Amenities - Welcome Products Set

In all the rooms, you will always find at your disposal, shower gel, shampoo, soap, sponge, cap and comb. The initial amount of the products will depend on the occupancy of the room (1 or more guests). The replacement is done daily and whenever it is requested by the guest. The hotel also offers body lotion, hair conditioner, shaving kit, dental kit, make-up remover, file, sewing kit, tissues, shoehorn and shoe shiner, and bathrobes and slippers. If you require any of these products, please contact the reception by dialing the number 9.

Animals

Animals are not allowed in any areas of the hotel.

Baby Sitting

Please contact the reception by dialing 9.

Baggage

The Hotel is equipped with an exclusive room available for storing your baggage during the check-out day, without any additional costs. Please contact the reception by dialing 9.

Bar

The bar can be found on the ground floor. The bar has an ample menu of alcoholic beverages, sodas, coffee and tea.

A bar menu is available. The bar is open every day from 07h00 to 23h00.

Beach Towels

Please contact the reception by dialing 9.

Breakfast buffet or by menu

The breakfast room is located in the ground floor. Breakfast is served from Monday to Friday from 07h00 to 10h30, and from 07h00 to 11h00 on weekends and holidays. Breakfast is € 15 per person. If you prefer, the hotel also has a complete breakfast menu for the same price.

Cable TV

You are provided with 99 TV channels in different languages. Please consult "TV Channels" in the brochure.

Check-In / Check-Out

Check-in is available from 15h00. Check-out must be done before 12h00. If you need to use your room for an extended period, please contact the reception by dialing 9 in order to consult prices and availability. Your magnetic key expires at 12h00 of the check-out day.

Cradle

Please contact the reception by dialing 9. Subject to availability.

Daily Newspaper Service

In the ground floor you will find several national and international newspapers on a daily basis. Please contact the reception by dialing 9.

Do Not Disturb

If you do not wish to be disturbed, even by our housekeeping services, please place the Do Not Disturb sign on the outside of your door. In case of staying on the 2nd building, you shall use the cleaning control pushing the green bottom for cleaning and the red bottom to do not disturb.

Elevators

The hotel has 3 elevators, 2 on the building number 1 and 1 on the 2nd building. If you prefer, you can use the emergency stairs to access your room and the hotel's common areas.

Emergencies

Please check the emergency plan at the room door and the emergency signals at the circulation areas of the hotel.

Extra Bed

Please contact the reception by dialing 9. Subject to availability.

Fax

If you need to send or receive a fax, please contact the reception by dialing 9.

Fire Alarm

All the rooms and common areas of the hotel are equipped with smoke detectors. We remind you that smoking is not allowed in any room or area of the hotel.

Please consult paragraph "Safety and Protection" of the Room Directory.

Golf Courses

Please contact the reception by dialing 9.

Housekeeping

Housekeeping is done daily between 08h30 and 17h00. If you require housekeeping services during any other hour of the day, please contact the reception by dialing 9. Towel and bed sheets replacement is done by guest request or at least two times a week. If you need to replace towels, bed sheets or amenities, please contact the reception by dialing 9.

In-room Breakfast

Please consult paragraph "Room Service" in the Room Directory.

Internet

Fiber-optic is available. If you need to connect to the Internet (without any additional costs) from your room or any of the hotel's common areas, please contact the reception by dialing 9. If you require additional help or information, dial 9.

Internet / Computers

The hotel has computers and a portable printer / scanner for the enjoyment of our guests. Please contact the reception by dialing the number 9.

Laundry

The hotel has laundry and ironing services. Both these services are provided before 09h00, except during weekends. Please consult our prices and conditions in the laundry service sheet available in your room. If you require additional information, please contact the reception by dialing 9.

Locks

The rooms' doors are equipped with an electronic lock mechanism. The guests are given magnetic cards to operate the doors when checking in. The same card should be placed in the stand located behind the door, in order to activate the room's electricity. If you lose or misplace the card, please contact the reception as soon as possible. On the 2nd Building the entrance is made with an electronic card as the use of the elevator.

Mail

If you need to send a letter, postcard or any kind of package, please contact the reception by dialing 9 to consult the price range and the contacts of transportation companies.

Maintenance

If you should find any anomaly in your room, please contact the reception by dialing 9.

Maps

Please contact the reception by dialing 9.

Messages

Please contact the reception by dialing 9.

Medical Assistance

Please contact the reception by dialing 9 if you need any kind of medical assistance. If you feel any decreased reduction of your physical skills, please inform the reception when checking in or as soon as possible.

Magazine and Newspaper

For magazine and newspaper service please contact the reception by dialing 9.

Messages

Any phone calls received in your absence will be stored as messages in the phone of your room. In case anyone wants to leave a message, it will be delivered immediately in your room. For more information, please contact the reception by dialing 9.

Minibar

The minibar is available for use. All drinks are free of charge. If you should need any ice, please contact the room service by dialing 2004.

Parking

The hotel has a close underground parking facility for 11 cars, located in Praça da Figueira. Check prices and availability in the reception or by dialing 9.

Payments

We accept payments by cash, Visa, Mastercard, Amex, Maestro, Diners Club...

Photocopies

If you need to take any photocopies, please contact the reception by dialing 9 in order to consult our prices and conditions.

Pillows

For your comfort and relaxation, the Hotel provides you with 3 different models of pillows. We remind you that these may not always be available. If you need any more pillows, please contact the reception by dialing 9.

Soft Pillow – “Pluma” Model – For a softer rest, with a perfect touch and minimal resistance.

Average Pillow – “Latex” Model – This pillow’s perfect adaptability and breathable filling provides you with maximum comfort.

Anatomical Pillow – “Cervical” Model – Perfect position for head and neck.

Print

If you need to print any kind of document, please contact the reception by dialing 9 in order to consult our prices and conditions.

Private transport

The hotel has a private chauffeur service for transfer to and from the airport. There is also a private tour service. Please contact the reception for more information by dialing the number 9.

Receipts

If you need a detailed receipt and haven’t informed our staff previously, please contact the reception by dialing 9.

Reception

The hotel is open 24 hours per day. We are at your service to provide you with any kind of help or information that you may require. Our staff is fluent in Portuguese, English, French and Spanish. The reception can also recommend and make reservations in restaurants, tours, rent-a-car, taxis and public and private transportation, among many other information.

Relevant Extensions

Dial 9 for the reception and 2004 for room service.

Rent-a-car

The reception can arrange rent-a-car service, dial 9 for more information.

Restaurant “ Elevador”

Located on the 0 floor of the Building 1, our Restaurant offers a wide variety of dishes, drinks and delicious desserts.

Open every day after breakfast until 23h00.

Breakfast time: From Monday to Friday: 07h00 – 10h30////Weekends and holidays: 07h30 – 11h00

Room Service

Enjoy our Room Service every day from 07h00 until 23h00.

Check the menu in your room. To order, please contact the Room Service by dialing 2004.

Room Service Supplement: 4€/service.

Safe

You can use the safe in your room free of any charge. Enter a code to set the safe (instructions on the safe). The hotel is not responsible for damages or losses regarding objects no deposited in the safe. If you need

to deposit an item of special value, the reception is available to keep it for you. If you have any doubts regarding the safe, please contact the reception by dialing 9.

Scanning

The hotel has document scanning at your disposal. Please contact the reception by dialing the number 9.

Sewing Service

Please contact the reception by dialing 9.

Shoe Cleaning Service

Please contact the reception by dialing 9.

Taxi

If you need to reserve a taxi, please contact the reception by dialing 9.

Telephone

All rooms are equipped with one telephone. To contact other rooms, you must dial 1 before the room number. For external calls, please dial 0 first. The cost per minute is €0,50 for international calls and €0,30 for local calls, whether the destination is a mobile phone or a land line.

Tickets

The hotel has tourist tickets for sale. Please contact the reception by dialing the number 9.

Tours

Please contact the reception by dialing 9.

Umbrella

Our hotel has umbrellas in reception for guests.

USB sockets

The hotel has USB jacks behind the TV in the room.

Valet Parking

The hotel provides Valet Parking service upon availability. If needed, contact the reception dialing 9.

Video Surveillance

For your safety, and according to regulations, this hotel is under surveillance by a closed circuit video system (Decreto-Lei nº 34/2013 de 16 de Maio artº 115 da Porta 272/2013 de 20 de Agosto).

Wake Up Call

Please contact the reception by dialing 9.

Weather Report

Please contact the reception by dialing 9.